



Operation Play Safe - Welcome Back!

Note from the Owners - Chris Albano and Jack Canouse:

We are very excited about re-opening Stars and Strikes. We have been working diligently on new operating procedures to ensure proper social distancing and sanitation to help protect the health of our Team Members and our Guests. Each department has a detailed process manual that has been used to train our Team Members. Our 'Operation Play Safe' guide below outlines the operational changes within Stars and Strikes for our re-opening. Please carefully consider your personal health factors when making a decision to visit Stars and Strikes. We will be ready to serve you when you are ready to return to fun.

What to expect when you visit Stars and Strikes:

Team Member Health - All Team Members will have their temperature taken before starting their shift, and any Team Member who exhibits signs of illness, such as a fever over 100.4 degrees Fahrenheit, cough, or shortness of breath will be sent home. Face masks are required to be worn by all Team Members directly interacting with guests. Gloves will be worn by all Team Members in the food and beverage service areas, and those providing sanitary services within the facility. All Stars and Strikes Team Members have been instructed to wash their hands, or use sanitizer when a sink is not available, every 60 minutes (for 20-seconds) or after any Guest contact.

Cleaning and Sanitation - The frequency of cleaning and sanitizing has been increased in all public spaces with an emphasis on frequent contact surfaces. All Team Members have received training on new COVID-19 safety and sanitation processes for all areas of our building. Hand sanitizer stations have been placed throughout our building to ensure Guests and Team Members have access at all times. In addition to cleaning and sanitizing on a constant basis, we have also implemented the following changes to how we operate:

- Rental Shoes will be sanitized before and after each use. We ask that Guests please leave bowling balls in the bowler's area. They will be cleaned and sanitized after you leave.
- Single-use paper menus will be provided to Guests by request on the Bowling Lanes and in the Restaurant/Bar areas and discarded after each use.

Social Distancing - Guests and Team Members must practice proper social distancing by standing at least 6 feet away from other groups that are not with them while in line, dining, bowling and playing in the arcade. All Stars and Strikes locations will comply with, or exceed, local or state mandated occupancy limits. Stars and Strikes has marked the floor with graphics on where to stand in line to maintain proper distance.

- We will follow state and local guidelines on maximum group size in a single bowling area.
- Laser Tag - Games will be limited to a maximum number of players per game according to state and local guidelines. This includes briefing, vesting and the game arena.
- Our Restaurant and Bar seating areas will have reduced seating capacities to allow for spacing between groups of Guests. We will follow state and local guidelines for how many guests are permitted per table.

****While every measure has been taken to provide you a safe environment, we are not liable for the health of team members or guests.****